

## Hines VA Palliative Care and Hospice Information Sheet for Hospice Partners

<p><b>Name of VAMC, address, main phone number, web site, [website URL for HPC services]:</b>  <b>Edward Hines, Jr. VA Hospital</b>            5000 South 5th Avenue            Hines, IL 60141 708- 202-8387   <a href="http://www.hines.va.gov/">http://www.hines.va.gov/</a></p>
<p><b>Name and contact for Regional (VISN) office:</b></p>
<p><b>Palliative care contact and alternate: name, title, phone number; fax; email:</b>  <b>Laura Luc Gorby NP, Hospice and Palliative Care Coordinator, 708-202-2408; fax:708-202-2163;</b>  <a href="mailto:Laura.lucgorby@va.gov">Laura.lucgorby@va.gov</a>  <b>Margaret Walkosz NP, Hospice and Palliative Care NP, 708-202-5823; fax:708-202-2163;</b>  <b>Margaret.walkosz@va.gov</b>  <b>After hours contact:</b></p>
<p><b>Service area covered by VA:</b>  <b>Northern Illinois and Northwest Indiana</b></p>
<p><b>Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics):</b>  <b>15 bed Hospice unit</b>  <b>Palliative care/hospice consult service available for inpatients</b></p>
<p><b>Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:</b>            Admission Coordinator(708) 988-3700 currently Laura Luc Gorby, NP</p>
<ul style="list-style-type: none"> <li>• Name and contact information for approval of VA paid hospice: Rose Zarnowski LCSW, Social Work Clinical Manager 708-202-2467</li> </ul>
<ul style="list-style-type: none"> <li>• Name and number for person who approves changes in hospice levels of care: The referring physician would have to be contacted to enter a new consult. This is required by Fee.</li> </ul>
<ul style="list-style-type: none"> <li>• Name and number to contact for Veteran admission to VA inpatient hospice unit: Rose Zarnowski LCSW, Social Work Clinical Manager 708-202-2467</li> </ul>
<p><b>Death notification requirement:</b>            PAS must be notified at 708-202-2503 and a copy of the death certificate should be sent to PAS.FAX 708-202-7998.</p>
<p><b>Business office contact for reimbursement and billing issues:</b>            Tiffany Mattox, Patient Administration Service, 708-202-3508</p>
<p><b>Decedent Affairs Officer:</b>            Deborah Zajac, Decedent Affairs/Details Clerk 708-202-2503</p>
<p><b>PTSD resource: name, title, phone number:</b>            Kelly Phipps Maieritsch PhD, Trauma Services Program Manager, 708-202-1173</p>
<p><b>Homeless coordinator: name, title, phone number:</b>            William Baxter, LCSW, 708-202-4961</p>
<p><b>Vet Center: location, name, title, phone number:</b></p>

Oak Park Vet Center; 155 S. Oak Park Ave; Oak Park, IL 60302 708-383-3225; Jeanne Douglas,  
Team Leader

Orland Park Vet Center; 8651 W. 159<sup>th</sup> St. Suite 1; Orland Park, IL 60462 708-444-0561;  
Theresa Hartmann, Team Leader

**RESOURCES:**

National Suicide prevention Lifeline: 1-800-273-TALK

National Cemetery information: [www.cem.va.gov/](http://www.cem.va.gov/)

Death and Burial benefits [www.cem.va.gov/bbene/benvba.asp](http://www.cem.va.gov/bbene/benvba.asp)

Military discharge information: [www.vba.va.gov/vba/benefits/offices.asp](http://www.vba.va.gov/vba/benefits/offices.asp)

*We Honor Veterans:* [www.wehonorveterans.org](http://www.wehonorveterans.org)