**Hines VA Palliative Care and Hospice Information Sheet for Hospice Partners**

| Name of VAMC, address, main phone number, web site, [website URL for HPC services]: | Edward Hines, Jr. VA Hospital  
5000 South 5th Avenue  
Hines, IL 60141  708-202-8387  
http://www.hines.va.gov/ |
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| Name and contact for Regional (VISN) office: | Palliative care contact and alternate: name, title, phone number; fax; email:  
Laura Luc Gorby NP, Hospice and Palliative Care Coordinator, 708-202-2408; fax:708-202-2163;  
[Email](mailto:Laura.lucgorby@va.gov)  
Margaret Walkosz NP, Hospice and Palliative Care NP, 708-202-5823; fax:708-202-2163;  
[Email](mailto:Margaret.walkosz@va.gov)  
After hours contact: |
| Service area covered by VA: | Northern Illinois and Northwest Indiana |
| Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics): | 15 bed Hospice unit  
Palliative care/hospice consult service available for inpatients |
| Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]: | Admission Coordinator (708) 988-3700 currently Laura Luc Gorby, NP  
- Name and contact information for approval of VA paid hospice:  
  Rose Zarnowski LCSW, Social Work Clinical Manager 708-202-2467  
- Name and number for person who approves changes in hospice levels of care:  
The referring physician would have to be contacted to enter a new consult. This is required by Fee.  
- Name and number to contact for Veteran admission to VA inpatient hospice unit:  
  Rose Zarnowski LCSW, Social Work Clinical Manager 708-202-2467 |
| Death notification requirement: | PAS must be notified at 708-202-2503 and a copy of the death certificate should be sent to PAS.FAX 708-202-7998. |
| Business office contact for reimbursement and billing issues: | Tiffany Mattox, Patient Administration Service, 708-202-3508 |
| Decedent Affairs Officer: | Deborah Zajac, Decedent Affairs/Details Clerk 708-202-2503 |
| PTSD resource: name, title, phone number: | Kelly Phipps Maieritsch PhD, Trauma Services Program Manager, 708-202-1173 |
| Homeless coordinator: name, title, phone number: | William Baxter, LCSW, 708-202-4961 |
| Vet Center: location, name, title, phone number: | |
RESOURCES:
National Suicide prevention Lifeline: 1-800-273-TALK
National Cemetery information: www.cem.va.gov/
Death and Burial benefits www.cem.va.gov/bbene/benvba.asp
Military discharge information: www.vba.va.gov/vba/benefits/offices.asp
We Honor Veterans: www.wehonorveterans.org