

## VA Fact Sheet for Hospice Partners

<p><b>Name of VAMC, address, main phone number, web site, [website URL for HPC services]:</b> Name: Address: JBVAMC 820 S Damen Ave Chicago, Illinois 60611 Phone: 312.569.8387 Lynne.odonnell@va.gov URL:</p> <p><b>Name and contact for Regional (VISN) office:</b> Jolene Renda DNP APN/CNP VISN 12 Palliative Care Program Manager 500 E. Veterans St. Tomah, WI 54660 608-372-1217 <a href="mailto:jolene.renda@va.gov">jolene.renda@va.gov</a></p>
<p><b>Palliative care contact and alternate: name, title, phone number; fax; email:</b> Lynne O'Donnell, RN, MSN, ANP, HTPA JBVAMC 820 S Damen Ave #118 Chicago, Illinois 60611 312.569.7842 <b>After hours contact:</b> <b>Palliative care physician on call</b> <b>Pager 312.569.8387 ask to page palliative care physician</b></p>
<p><b>Service area covered by VA: Palliative Care Consult Team; evaluation and assistance to veterans and families with end of life planning; symptom management in end of life care; bereavement support for veterans and families; referrals to community hospice partners for home hospice services and bereavement care; coordination of hospice community services.</b></p>
<p><b>Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics): Palliative Care Consult Team. Services as above</b></p>
<p><b>Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:</b></p>
<ul style="list-style-type: none"><li>Name and contact information for approval of VA paid hospice: thru Community Health Coordinators, Jude Valery-Avinger, RN, at 312.569.6363 or at ABJ - Sandra Crane-Kupchik, RN, at 219-662-5010</li></ul>
<ul style="list-style-type: none"><li>Name and number for person who approves changes in hospice levels of care: Dr. U. Jayakumar, Dr. J. Hauser or Lynne O'Donnell, NP at 312.569.6828 or 312.569.7842</li></ul>
<ul style="list-style-type: none"><li>Name and number to contact for Veteran admission to VA inpatient hospice unit: VA in-patient hospice unit is at Hines VA. Please contact Hines VA or JBVAMC, PCCT social</li></ul>

worker- Kay Kezele, LCSW at 312.569.7907
<b>Death notification requirement: Please contact JBVAMC Details Clerk – Wanda Scott, at 312.569. 6107</b>
<b>Business office contact for reimbursement and billing issues: Please start with Wanda Scott for information 312.569.6107</b>
<b>Decedent Affairs Officer: Wanda Scott – 312.569.6107</b>
<b>PTSD resource: name, title, phone number: Mark Allen, OEF/OIF Case Manager, 312.569.7549</b>
<b>Homeless coordinator: name, title, phone number: Mike Gates, Homeless Coordinator, 312.569.6929</b>
<b>Vet Center: location, name, title, phone number:</b>
<b>RESOURCES:</b> National Suicide prevention Lifeline: 1-800-273-TALK National Cemetery information: <a href="http://www.cem.va.gov/">www.cem.va.gov/</a> Death and Burial benefits <a href="http://www.cem.va.gov/bbene/benvba.asp">www.cem.va.gov/bbene/benvba.asp</a> Military discharge information: <a href="http://www.vba.va.gov/vba/benefits/offices.asp">www.vba.va.gov/vba/benefits/offices.asp</a> <i>We Honor Veterans:</i> <a href="http://www.wehonorveterans.org">www.wehonorveterans.org</a>