

## Lovell FHCC Palliative Care and Hospice Information Sheet for Hospice Partners

<p><b>Name of VAMC, address, main phone number, web site, [website URL for HPC services]:</b>  Name: Captain James A Lovell Federal Health Care Center (FHCC)  Address: 3001 Green Bay Road, North Chicago, IL 60064  Phone: 847-688-1900      URL: <a href="http://www.lovell.fhcc.va.gov/services/Palliative_Care_Services.asp">http://www.lovell.fhcc.va.gov/services/Palliative_Care_Services.asp</a></p>
<p><b>Name and contact for Regional (VISN) office:</b>  Jolene Renda DNP APN/CNP  VISN 12 Palliative Care Program Manager  500 E. Veterans St.  Tomah, WI 54660  608-372-1217  <a href="mailto:jolene.renda@va.gov">jolene.renda@va.gov</a></p>
<p><b>Palliative care contact and alternate: name, title, phone number; fax; email:</b>  <b>Primary contact:</b> Dr. Kavita Sharma, Lead Physician Hospice and Palliative Care, 708-321-0532(tel), 224-610-2907(fax), <a href="mailto:Kavita.sharma@va.gov">Kavita.sharma@va.gov</a>  <b>Alternate contact:</b> Dr. Sandra.Garretson Physician Geriatrics and Extended Care &amp; Hospice and Palliative Care, 847-224-1015 (Cell)  <b>After hours contact:</b> On-Call Geriatrician 847-688-1900</p>
<p><b>Service area covered by VA:</b> Veterans enrolled at the FHCC</p>
<p><b>Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics):</b> Hospice and palliative care services are provided to inpatients by the multidisciplinary Palliative Care Team. Home hospice and palliative care are provided by our Home Based Primary Care program and by community partners. In patient hospice services are typically provided in the Community Living Center. A pilot hospice volunteer program is in service of the “No Veteran Dies Alone” initiative. The Caregiver Support Coordinator and the Pastoral Care program provide bereavement support. There is a monthly bereavement support group on site.</p>
<p><b>Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:</b></p>
<ul style="list-style-type: none"> <li>• <b>Name and contact information for approval of VA paid hospice:</b> Lisa Gibson RN (224-610-3665) Referral by the Primary Care Provider is reviewed by a Palliative Care MD or NP and referred to Lisa Gibson via consult as appropriate. She contacts the family and the home agency. Hospice referrals are handled as top priority.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Name and number for person who approves changes in hospice levels of care:</b> Initial point of contact is Lisa,Gibson LCSW (224-610-3665)</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Name and number to contact for Veteran admission to VA inpatient hospice unit:</b> Mr.Ali Bleibel , Nurse Manager and Community Living Center Admission Coordinator, Geriatrics and Extended Care (224-538-8100)</li> </ul>
<p><b>Death notification requirement:</b> Decedent Affairs Office (224-610-5512)</p>

**Business office contact for reimbursement and billing issues:** Allen Vintola Business Manager,  
Geriatrics and Extended Care, 224-610-4227

**Decedent Affairs Officer:** Jeannette Chandler (224-610-5512)

**PTSD resource: name, title, phone number:** Anthony Peterson, PhD, Section Chief, PTSD Program, 224-610-4673

**Homeless coordinator:** William Flood, LCSW, Program Manager, Homeless Program 224-610-4842  
Or Jeff Willgale, LCSW at 224-610-5884

**Vet Center: location, name, title, phone number:**

Betsy Tolstedt, Team Leader  
565 Howard St.  
Evanston, IL 60202  
Phone: 847-332-1019 Or 877-927-8387  
Fax: 847-332-1024

**RESOURCES:**

National Suicide prevention Lifeline: 1-800-273-TALK  
National Cemetery information: [www.cem.va.gov/](http://www.cem.va.gov/)  
Death and Burial benefits [www.cem.va.gov/bbene/benvba.asp](http://www.cem.va.gov/bbene/benvba.asp)  
Military discharge information: [www.vba.va.gov/vba/benefits/offices.asp](http://www.vba.va.gov/vba/benefits/offices.asp)  
*We Honor Veterans:* [www.wehonorveterans.org](http://www.wehonorveterans.org)