

VA Fact Sheet for Hospice Partners

Name of VAMC, address, main phone number, web site, [website URL for HPC services]:

Edward Hines Jr. VA Hospital
5000 South 5th Avenue
Hines, IL 60141
Phone: 708-202-8387
<http://www.hines.va.gov>

Name and contact for Regional (VISN) office:

Jolene Renda, NP
VISN 12 Palliative Care Program Manager
(608)372-3971 x61217

Palliative care contact and alternate: name, title, phone number; fax; email:

Alexi Vahlkamp, LCSW
Hospice and Palliative Care Program Coordinator
P: 708-202-2584
F: 708-202-2163
Alexi.vahlkamp@va.gov

After hours contact:

Contact Hines VA Operator at 708-202-8387 and request to page after-hours geriatric attending

Service area covered by VA:

Northern Illinois and Northwest Indiana

Brief description of palliative and hospice care program: (Hospice unit, palliative care consult team, palliative care outpatient clinics):

15 bed Hospice unit
Palliative care/hospice consult service available for inpatients
Outpatient clinic

Process for expedited enrollment and approval of VA-paid hospice services: [Include the name and contact information and a brief description of the process]:

Alexi Vahlkamp, LCSW
Hospice and Palliative Care Program Coordinator
P: 708-202-2584
F: 708-202-2163
Alexi.vahlkamp@va.gov

Name and contact information for approval of VA paid hospice:

Alexi Vahlkamp, LCSW
Hospice and Palliative Care Program Coordinator
P: 708-202-2584
F: 708-202-2163
Alexi.vahlkamp@va.gov

Name and number for person who approves changes in hospice levels of care:

The referring physician would have to be contacted to enter a new palliative care consult. This is required by Non-VA Care.

Name and number to contact for Veteran admission to VA inpatient hospice unit:

Alexi Vahlkamp, LCSW
Hospice and Palliative Care Program Coordinator
P: 708-202-2584
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Alexi.vahlkamp@va.gov

Death notification requirement:

Patient Administrative Services must be notified at 708-202-8387 ext. 22761 and a copy of the death certificate should be sent to Patient Administrative Services at:

Attn: PAS
5000 S. 5th Ave
Hines, IL, 60141

Business office contact for reimbursement and billing issues:

Non-VA Care
708-202-8387 ext. 27200

Decedent Affairs Officer:

Deborah Zajac, Decedent Affairs/Details Clerk
Phone: 708-202-2503

Officer can provide information regarding death benefits, including military honors.

PTSD resource:

Kelly Phipps Maieritsch PhD, Trauma Services Program Manager
Phone: 708-202-1173

Homeless coordinator:

Don Donahue, LCSW
Phone: 708-202-8387 ext. 24952

Vet Center:

Oak Park Vet Center
155 S. Oak Park Ave
Oak Park, IL 60302
Phone: 708-383-3225
Jeanne Douglas, Team Leader

Orland Park Vet Center
8651 W. 159th St. Suite 1
Orland Park, IL 60462
Phone: 708-444-0561
Theresa Hartmann, Team Leader

DuPage County Vet Center
750 Shoreline Drive, Suite 150
Aurora, IL 60504
Phone: 630-585-1853

RESOURCES:

National Suicide prevention Lifeline: 1-800-273-TALK

National Cemetery information: www.cem.va.gov/

Death and Burial benefits www.cem.va.gov/bbene/benvba.asp

Military discharge information: www.vba.va.gov/vba/benefits/offices.asp

We Honor Veterans: www.wehonorveterans.org